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1. LOGGING INTO LCS AS APPLICANT (EXTERNAL USER)

i. Open an internet browser of your choice (whichever is installed in your computer)

Google Chrome 📀 Internet Explorer 🧟 Mozilla Firefox 🚳

ii. Enter the website "<u>www.lcs.gov.bn</u>" into the Address bar of the internet browser and press "Enter" on your keyboard.



iii. Select "Log in As Applicant"

LOG IN	
Log in As Officer	Log in As Applicant

iv. Enter your eDarussalam Credentials (IC Number and Password)



v. If you have entered the correct **eDarussalam** Credentials, you will be be redirected to the Labour Control System Login Page:

	LOG IN as Applicant
	User name: Password:
	Sign In
1	SIGN ME IN AUTOMATICALLY

vi. Enter the **username** and **password** provided to you by the **Labour LCS IT HELPDESK**.

LOG IN as Applican	t
User name: buruh.syarikat	Password:
Sign In	
SIGN ME IN AUTOMATIC	CALLY

vii. if you see the menu as shown below, congratulations! You have succesfully logged into LCS with your account!



2. SELECTING THE TYPE OF APPLICATION

Select "Domestic Helper License (DHL)" from the main menu



3 HOW TO APPLY AND COMPLETE FORMS

3.1 DOMESTIC HELPER'S LICENSE (AMAH) FORM

An empty application form for Domestic Helper's License will appear as below:

If applicant is logged in as **an individual** applying, his/her name would appear in the "**Applicant's Name**" field:

APPLICANT'S INFO	JOB DESCRIPTION	FOREIGN APPLICANT	SPOUSE INFO	CHILD DEPENDENT	OTHER FAMILY	RESIDENCE DETAILS	FOREIGN EMPLOYEE	DOCUMENT	
AGREEMENT									

A. APPLICANT'S INFORMATION

Request Type *	Domestic Owner	
Agency Registration No	- Select -	
Applicant's Name	Nama Majikan	
Please enter your IC number without "-"dash" *		
IC Colour *	\odot Yellow \odot Red \odot Green \odot Police \odot Warden \odot Army	
Gender *	Male Female	
Date of Birth *	DD/MM/YYYY	
Citizenship *		
Religion *		
Status *	Single ○ Married ○ Widower ○ Widow	
Mailing Address *		
House Address *		
Select District *	•	
Telephone Number *	Mo Hou Off	obile ouse fice

ALTERNATIVELY, FOR **EMPLOYMENT AGENCIES**, they must FIRST select their PJB LAP number and then they will be able to select from **the list of Individual Applicant's** to apply on their behalf:

English 🔘 Malay	
APPLICANT'S INFO JOB DESCRIPTION FOREIGN APPLICAN	T SPOUSE INFO CHILD DEPENDENT OTHER FAMILY RESIDENCE DETAILS FOREIGN EMPLOYEE DOCUMENT
AGREEMENT	
A. APPLICANT'S INFORMAT	ION
Request Type *	Agency
Agency Registration No	PJB/LAP/2012/068 ▼
Applicant's Name	- Select -
Please enter your IC number without "-"dash"	Select - Nugraha Putra Rachmadhani
IC Colour *	💿 Yellow 💿 Red 💿 Green 💿 Police 💿 Warden 💿 Army
Gender *	Male Female
Date of Birth *	DD/MM/YYYY
Citizenship *	
Religion *	
Status *	Single O Married O Widower O Widow
Mailing Address *	
House Address *	
Select District *	

The applicant will also be able to choose between "**English**" and "**Malay**" version of the form:

		Ν	IEGARA BRI	UNEI DARUSSAL	АМ		
nglish 💿 Malay							
TERMISAN DEMOLION	ATAN PEMOHON	KETERANGAN RAK	YAT ASING	KETERANGAN IS	TERI / SUAMI	ANAK-ANAK YAN	G TINGGAL BERSAMA
IN-LAIN AHLI KELUARGA YANG TINGGAL BERS	AMA KETERAN	IGAN PERUMAHAN	PEKERJA A	SING YANG AKAN	DIAMBIL DOI	KUMEN-DOKUMEN	PENGAKUAN PEMOHON
A. KETERANGAN PE	монол						
enis Permohonan *	Agency						
No Pendaftaran Agensi	PJB/LAP/201	2/068 •					
Nama Pemohon	Nugraha Pu	tra Rachmadl 🔻					
No. Kad Pengenalan Pintar 🔺							
Warna IC 🔺	Yellow	Red	Green	Police	Warden	Army	
Jantina *	Lelaki	Perempua	in				
Tarikh Lahir 🔺	DD/MM/YYY	ſ					
Warganegara *							

The applicant may now begin entering information into the form.

A. APPLICANT'S INFORMATION TAB

THIS TAB IS **MANDATORY** FOR APPLICANTS OF ALL TYPES.

MANDATORY FIELDS	SAMPLE	NOTES
"IC Number"	01073358	Please enter the ic number
		without "dash"
"IC Colour"	Yellow	Select from one of the options
		available.
"Gender"	Male	Select from one of the options
		available.
"Date of Birth"	02/09/1990 (DD/MM/YYYY)	-
"Citizenship"	Bruneian	-
"Religion"	Islam	-
"Status"	Married	-
"Mailing Address"	No. 2 Jalan Menteri Besar	Please provide the full mailing
		address.
"House Address"	No. 2 Jalan Menteri Besar	Please provide the full house
		address.
"District"	Brunei Muara	Please select from the
		Districts available where the
		Applicant is residing.
"Telephone Number – Mobile"	2226111	Please provide a minimum 7
		digit mobile Phone number

The Following Information are **OPTIONAL** to be completed in this tab:

OPTIONAL FIELDS	SAMPLE	NOTES
"Telephone Number – House"	2226111	-
"Telephone Number – Office"	2226111	-

PPLICANT'S INFO JOB DESCRIPTION FOREIGN	APPLICANT SPOUSE INFO CHILD DEPENDENT OTHER FAMILY RESIDENCE DETAILS	S
DREIGH EMIFLOTEE DOCUMENT AGREEMENT		
A. APPLICANT'S INFOR	MATION	
Request Type *	Domestic Owner	
Agency Registration No	- Select -	
Applicant's Name	Nama Majikan	
Please enter your IC number without "-"dash" *	00123456	
IC Colour *	Yellow Red Green Police Warden Army	
Gender *	Male O Female	
Date of Birth *	02/09/2015	
Citizenship *	Bruneian	
Religion *	None	
Status *	Single	
Mailing Address *	No. 2 Jalan Menteri Besar	
House Address *	No. 2 Jalan Menteri Besar	
Select District *	Brunei Muara	
Telephone Number *	2226111	Mobile
	2226111	House

NEXT

B. JOB DESCRIPTION TAB

THIS TAB IS **MANDATORY** FOR APPLICANTS OF ALL TYPE.

MANDATORY FIELDS	SAMPLE	NOTES
"Occupation/Position"	Legislators and senior	Please select from the options
	officials	available, if NOT available, please
		select the occupation MOST similar.
"Occupation Code"	AUTOMATICALLY	Applicant cannot select this field.
	SELECTED	
"Department / Employer"	Department of Labour	You may write " Not Applicabe "
	Law Firm	where appropriate.
"Employer Address"	Jalan 2 Kiulap	You may write " Not Applicabe "
		where appropriate otherwise, leave
		blank.
"Salary (Excluding	"4500"	Please state Salary, if there is no
Allowance)"		income, please put " 0 "

OPTIONAL FIELDS	SAMPLE	NOTES
"Salary Scale"	"None"	Provide information if available.
"Other Income"	"0"	Put "0" if no income, otherwise,
		please state amount in number.

	NORIETION
B. APPLICANT S JUB DES	SCRIPTION
Occupation/Position *	Legislators and senior officials
Occupation Code *	111
Department / Employer 🔺	Department of Labour Law Firm
Address of the Department/ Employer *	Jalan 2 Kiulap
Salary (Excluding Allowances) *	\$ 4500
Salary Scale/ Division (If Applicable)	None
Other Income	\$ 0

C.FOREIGN APPLICANT TAB

THIS TAB IS ONLY APPLICABLE TO APPLICANTS WHOM ARE FOREIGN CITIZENS ONLY.

IF Applicant is a *Brunei Citizen* or *Permanent Resident*, Please select "**Not Applicable**" and click "**NEXT**".

APPLICANT'S INFO JOB DESCRIPTION	SPOUSE INFO CHILD C	DEPENDENT	OTHER FAMILY	RESIDENCE DETAILS	FOREIGN EMPLOYEE	DOCUMENT
AGREEMENT						
C. FOR FOREIGN CITIZENS ON	LY					
Select * O Complete this secti	on 💿 Not Applica	able				
Start date of employment in Brunei Darussalam				01/09/2015		
Date of employment with current employer *				DD/MM/YYYY		
Expiry Date of Contract *				DD/MM/YYYY		
BACK						
Next						

MANDATORY FIELDS	SAMPLE	NOTES
"Start date of employment	01/09/2007	Please provide the date whereby the
in Brunei Darussalam"		applicant FIRST came to work in
		Brunei.
		Format: Day-Month-Year
		(DD/MM/YYYY)
"Date of employment with	25/05/2010	Please provide the start date of
current employer"		employment of the applicant with the
		existing employer.
"Expiry Date of Contract"	25/05/2017	Please provide a valid expiry date of
		the applicant's existing work contract
		with his/her current employer.
OPTIONAL FIELDS	SAMPLE	NOTES
There are no optional fields	-	-
in this tab		

C. FOR FOREIGN CITIZENS ONLY – COMPLETED SAMPLE TAB

UPPLICANT'S INFO JOB DESCRIPTION	SPOUSE INFO	CHILD DEPENDENT	OTHER FAMILY	RESIDENCE DETAILS	FOREIGN EMPLOYEE	DOCUMENT
C. FOR FOREIGN CITIZENS O	NLY					
Select * © Complete this see	ction O No	ot Applicable				
Start date of employment in Brunei Darussalam	•			01/09/2007		
Date of employment with current employer *				01/09/2015		
Expiry Date of Contract *				25/09/2015		
BACK NEXT		SAM	PLE			

D.SPOUSE INFO TAB

THIS TAB IS **ONLY APPLICABLE** TO APPLICANTS WHOM ARE **MARRIED/DIVORCE/WIDOWED** ONLY.

IF Applicant is NEITHER *married*, *divorced* nor *widowed*, Please select "**Not Applicable**" and click "**NEXT**".

APPLICANT'S INFO JOB DESCRIPTION FOR	EIGN APPLICANT CHILI	DEPENDENT OTHER FAMILY	RESIDENCE DETAILS	FOREIGN EMPLOYEE	DOCUMENT
AGREEMENT					
D. SPOUSE INFORMA	TION				
Select Option *	 Complete this section 	 Not Applicable 			
		\sim			
BACK					

MANDATORY FIELDS	SAMPLE	NOTES
"Wife / Husband's Name"	Noraina Aaleesya binti	Please provide full name
	Hafizuddin	
"IC Number"	01073358	Please enter the ic number without
		"dash"
"IC Colour"	Yellow	Select from one of the options
		available.
"Citizenship"	Bruneian	-
"Religion"	Islam	-
OPTIONAL FIELDS	SAMPLE	NOTES
"Occupation / Designation "	Housewife	Please describe occupation, even if
		person is not working, please enter
		"Unemployed".
"Department / Employer "	Not Applicable	You may write "Not Applicabe" where
		appropriate.
"Employer Address"	Not Applicable	You may write "Not Applicabe" where
		appropriate otherwise, leave blank.
"Salary (Excluding	"0"	Please state Salary, if there is no
Allowance)"		income, please put " 0 "
"Dependant Pass No. /	E02332	Provide IF Available, otherwise , leave
Employment Pass No. "		blank.

D. SPOUSE INFORMATION - COMPLETED SAMPLE TAB

CHILD DEPENDENT OTHER FAMILY RESIDENCE DETAILS FOREIGN EMPLOYEE DOCUMENT
Not Applicable
Noraina Qaleesya binti Hafizuddin
01234567
Yellow 💿 Red 💿 Green 💿 Police 💿 Warden 💿 Army
Bruneian
slam

E. CHILD DEPENDENT TAB

THIS TAB IS ONLY APPLICABLE TO APPLICANTS WHOM HAVE DEPENDENTS (CHILDREN).

IF Applicant DOES NOT HAVE ANY *children* or *dependents living together*, please select "**Not Applicable**" and click "**NEXT**".

APPLICANT'S INFO JOB DESCRIPTION	FOREIGN APPLICANT SPOUSE INFO	OTHER FAMILY RESIDENCE DETAILS FOREIGN	I EMPLOYEE DOCUMENT
L. DETAILS OF OHIL	DREIVEIVING IN THE SP	AME HOUSEHOED	
Select *	 Complete this section 	Not Applicable	
No of Children *			Person
BACK			

To provide the details of each dependent, please complete the mandatory fields for each dependent and click "**ADD**" when ready.

English O Malay			
JOB DESCRIPTION	FOREIGN APPLICANT SPOUSE INFO	OTHER FAMILY RESIDENCE DETAI	LS FOREIGN EMPLOYEE DOCUMENT
E. DETAILS OF CH	HILDREN LIVING IN THE SA	AME HOUSEHOLD	
Select *	Complete this section	Not Applicable	
No of Children *	2		Person
Name *		Arif Nasiruddin	
dentity Card No / Birth Cert I	No *	E023	
Gender *		Male Female	
Date Of Birth *		01/09/2009	
Occupation *		Student	
		ADD	
No Name Identii	tv Card No / Birth Cert No	Gender Date Of Birth	Occupation
	·		•
BACK NEXT			

After clicking "**ADD**", the information will show up in the table as shown below, you may choose to continue Adding more "**Dependents**" to the table or proceed to the NEXT "tab".

elect *		Complete this section	Not Applicable			
lo of Children 🔺		2				Person
lame *						
dentity Card No / E	Birth Cert No 🔺					
iender *			Male	Female		
ate Of Birth *			DD/MN	1/1/1/1		
ccupation *						
			AD	סס		
lo Name	Identity	y Card No / Birth Cert No	Gender	Date Of Birth	Occupation	
Arif Nasirud	din E023		Male	09/01/2009	Student	

IF you have made a **mistake**, you may remove it by clicking on the "**X**" button on the right.

No	Name	Identity Card No / Birth Cert No	Gender	Date Of Birth	Occupation
1	Arif Nasiruddin	E023	Male	09/01/2009	Student
					Remo

MANDATORY FIELDS	SAMPLE	NOTES
"No of Children"	"2"	Please enter the total number of
		Children.
"Name"	Arif Nasiruddin	Please enter the full name of the Child.
"IC /Birth Cert Number"	"0107335", "E0232X",	Please provide the number of any
	etc (Varies on type of ID	identity cards or birth certificate
	provided)	number of this child.
"Gender"	Male	Select from the Provided Options
"Date of Birth"	09/01/2009	Day-Month-Year (DD/MM/YYYY)

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"Occupation"	Student	If children is not working, writing
		"Dependent" or "Not Applicable" is
		fine.

OPTIONAL FIELDS	SAMPLE	NOTES
There are no optional fields	-	-
in this tab		

E. DETAILS OF CHILDREN LIVING IN THE SAME HOUSEHOLD – COMPLETED SAMPLE TAB

English APPLICAN	Malay Job Description	FOREIGN APPLICANT SPOUSE INFO	OTHER FAMIL	Y RESIDENCE DETAILS	FOREIGN EMPLOYEE	DOCUMENT
AGREEMEN	π					
C 1						
E. 1	DETAILS OF CHI	LUREN LIVING IN THE SAW		ULD		
Selec	t *	Complete this section 1	Not Applicable			
No of	Children *	2				Person
Name	*					
ldent	ity Card No / Birth Cert No	*				
Gend	er *		Male	Female		
Date	Of Birth *		DD/MM/YY	YY		
Occu	pation *					
No	Name	Identity Card No / Birth Cert No	Gender	Date Of Birth	Occupation	
1	Arif Nasiruddin	E023	Male	09/01/2009	Student	8
2	Hafiz Nasiruddin	E078	Male	09/01/2011	Student	8
B	NEXT					
	Next	t [

F. OTHER FAMILY TAB

THIS TAB IS **ONLY APPLICABLE** TO APPLICANTS WHOM HAVE **FAMILY MEMBERS LIVING TOGETHER.**

IF Applicant DOES NOT live with his/her *family members*, please select "**Not Applicable**" and click "**NEXT**".

) English 🛛 🔍 Malay		
APPLICANT'S INFO JOB DESCRIPTION	FOREIGN APPLICANT SPOUSE INFO CHILD DEPENDENT	RESIDENCE DETAILS FOREIGN EMPLOYEE DOCUMENT
AGREEMENT		
F. DETAILS OF OT	HER FAMILY MEMBERS LIVING IN	THE SAME HOUSEHOLD
Select *	 Complete this section Not Application 	able
No of Members *		Members
BACK NEXT		

nglish	n O Malay						
LICAN	IT'S INFO JOB DESCRIPTION FOREIGN	APPLICANT SPOUSE INFO CHILD DEPEN	IDENT	RESIDENC	E DETAILS FOREIGI		OCUMENT
REEME	NT						
				- · · · -			
F.	DETAILS OF OTHER F	AMILY MEMBERS LIV	ING IN THE	SAME	HOUSEHO	LD	
Selec	:t *	 Complete this section 	Not Applicable				
No of	f Members *	1				N	/lembers
Nam	e *						_
warm							
Smar	rt IC Number/Passport No *						
Relat	tionship *						
Gend	ler *		O Male O	Female			
Date	Of Birth *		DD/MM/YYYY				
Occu	pation *						
			ADD				
No	Name	Smart IC Number/Passport No	Relationship	Gender	Date Of Birth	Occupation	ı
1	Mohammad Ali bin Haji Abu Bakar	K232399i9	Father	Male	09/01/1975	Retired	x
							_ T
B	IACK NEXT						
_							

You may follow the **SAME INSTRUCTIONS** provided in completing this tab simiarly to **"OTHER FAMILY"** tab.

G. RESIDENCE DETAILS TAB

THIS TAB IS **MANDATORY** FOR APPLICANTS OF ALL TYPES

Complete the fields as requested and you may also use the "**Mandatory**" and "**Optional**" fields table as your guide to filling in the form:

2. Please tick the relevant brackets & fill in the blanks

a) Own House *	0	
b) Temporary Stay 🔺	Please indicate Relationship Au	ntie's House
c) Rental *		
i. Government	Class	
ii. Company	B\$ Month	
iii. Private	B\$ Month	

2. Please tick the relevant brackets & fill in the blanks

a) Own House 🔺	0	
b) Temporary Stay *	 Please indicate Relationship 	Auntie's House
c) Rental *		_
i. Government	Class D2	
ii. Company	O B\$ Month	
iii. Private	O B\$ Month	

MANDATORY FIELDS	SAMPLE	NOTES
"House Address"	No. 2, Jalan Ban 2	Please provide the full address.
"Ownership Type"	Example 1: Own House	Select one of the "Three(3)" Options
	OR	available and provide the required
	Example 2: Temporary	information relevant.
	Stay:	
	Auntie's House	
	OR	
	Rental – Government:	
	Class	
	OR	
	Example 3: Company:	
	B\$200 per month	
	OR	
	Example 4: Private: B\$300	
	per month	
"Number of bedrooms"	"4"	Please provide the total number of
		bedrooms AVAILABLE in the house
		EXCLUDING the ROOM to be occupied
		by the Amah(Domestic Helper).
"No. of Bedrooms for	"1"	Please provide the total number of
Domestic helper"		bedrooms AVAILABLE in the house FOR
		the Amah (Domestic Helper).
"Period of stay at the	"2" Year "1" Month	Please provide the estimated period of
current Address"		stay at the current residence in
		number of "Years" and "Months"
OPTIONAL FIELDS	SAMPLE	NOTES
There are no optional fields	-	-
in this tab		

G. RESIDENCE DETAILS – COMPLETED SAMPLE TAB

English Malay APPLICANT'S INFO JOB DESCRIPTION FOREIGN APPLICANT AGREEMENT AGREEMENT AGREEMENT	SPOUSE INFO CHILD DEPENDENT OTHER FAMILY		FOREIGN EMPLOYEE DOCUMENT
G. RESIDENCE DETAILS			
1. House Address *	Rumah Ban 2, Jalan Ban 2A, Bunut, NBD]	
2. Please tick the relevant brackets & fill in the blank	S		
a) Own House *	۲		
b) Temporary Stay *	O Please indicate Relationship		
c) Rental 🔺			
i. Government	Class		
ii. Company	 B\$ Month 		
iii. Private	 B\$ Month 		
Number of bedrooms *	4 Rooms]	(Not included domestic helper's room)
No of Bedrooms for Domestic Helper	1 Rooms *]	
Period of stay at the current address	*	Year	1 Month
BACK			

H. FOREIGN EMPLOYEE TAB

THIS TAB IS **MANDATORY** FOR APPLICANTS OF ALL TYPES

Applicant MUST provide the information on the **AMAH (Domestic Helper) QUOTA** to be <u>applied</u> for this application:

Complete the table in similar fashion as STATED in **"DETAILS OF CHILDREN LIVING IN THE SAME HOUSEHOLD**" and **"DETAILS OF FAMILY MEMBERS LIVING IN THE SAME HOUSEHOLD**", which is to provide all of the requested information and click "ADD".

English O Malay APPLICANT'S INFO JOB DESCRIPTION FOREIGN APPLICANT SPOUSE INF	INFO CHILD DEPENDENT OTHER FAMILY RESIDENCE DETAILS DOCUMENT
AGREEMENT	
H. DESCRIPTION OF FOREIGN EMPLO	LOYEE TO BE APPLIED
Total Number of Application *	2
Position *	Domestic Cleaner and Helpers
Occupation Code *	9111
Job Tasks *	Driving and and light-gardening Work
Country Region *	ASEAN
Country *	Phillipines
Offered Salary *	\$ 500
	ADD
No Position Job Task Offered Salary O	Country Country Region Total Applied Total Allowed
BACK NEXT	

MANDATORY FIELDS	SAMPLE	NOTES
"Toal Number of	"1"	Applicant must provide the Number of
Application"		Amah to be applied.
"Position"	Domestic Helper	Applicant must select the Type of
		Amah to be applied from the Options
		available.
"Occupation Code"	AUTOMATICALLY	Applicant cannot select this field.
	SELECTED.	
"Job Tasks"	Driving and light-	Applicant must DESCRIBE the job tasks
	gardening Work.	of the Amah to be applied.
"Country Region"	Choose from Options	Applicant must select the REGION of
	Provided.	Country from which the Amah is
		expected to be hired from.
"Country"	Choose from Options	Applicant must select the Country
	Provided.	from which the Amah is expected to be
		hired from.
"Offered Salary"	"500"	Applicant must provide the SALARY
		which the Amah is expected to be
		paid.

OPTIONAL FIELDS	SAMPLE	NOTES
There are no optional fields	-	-
in this tab		

When the aplicant has provided all of the information, the applicant may click "**NEXT**" to move onto the next tab.

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	sh 🔍 Malay								
APPLICA	INT'S INFO JOB DESCRIPTION	FOREIGN APPLICANT	SPOUSE INFO CHILD DEPEN	DENT OTHER F	AMILY	DENCE DETAILS		DOCUM	MENT
AGREEM	ENT								
H.	DESCRIPTION	OF FOREIGN	EMPLOYEE TO	BE APPL	IED				
Tota	al Number of Application	*							
Pos	ition *		-Select					•	
Occ	upation Code *								
Job	Tasks *								
Cou	ntry Region *		-Select	-		T			
Cou	ntry *		-Select			•			
Offe	ered Salary 🔺		\$						
				_					
			AD	D					
No	Position	Job Task		Offered Salary	Country	Country Region	Total Applied	Total Allowed	
									_
1	Domestic Cleaner and Helpers	Driving and and light-g	ardening Work	500	Phillipines	ASEAN	2	Pending	8
1	Domestic Cleaner and Helpers Domestic Housekeeper	Driving and and light-g To take care of the elde household	ardening Work erly family members in the	500 300	Phillipines	ASEAN	2	Pending Pending	8

I. DOCUMENT

THIS TAB IS **MANDATORY** FOR APPLICANTS OF ALL TYPES

Applicant **MUST** indicate their "**Citizenship Status**" before proceeding with the document attachments in this tab.

I. DOCUMENTS



IF "Brunei Citizens" or "Permanent Resident" is selected, they MUST provide the following:

Applicant for Brunei Citizen or Permanent Resident	Brunei Darussalam / Permanent Resident 🔻
For Applicant: Documents required for the license application to employ foreign domestic Employee's	
3.1 - Valid copies of the applicant's and his/her spouse's identity cards. *	Choose File No file chosen
3.2 - Copies of the applicant's and his/her spouse's latest salary slips *	Choose File No file chosen
3.3 - Copies of pension verification or pension confirmation letter for the applicant and his/her spouse (if retired).	Choose File No file chosen
3.4 - Other income details (if any) such as Tenancy Agreement for businesses/ residence.	Choose File No file chosen
3.5 - Copy of Registration of Companies or Form X of the Applicant and/or his/her spouse (whom holds ownership of the business).	Choose File No file chosen
3.6 -A copy of ante natal patient's card for applicant's wife (if applicable)	Choose File No file chosen
3.7 -Copy of Doctor's verification letter for the Applicant for sick or other special needs family members (if applicable)	Choose File No file chosen
3.8 - Completed financial details form (BUR300). *	Choose File No file chosen
3.9 -Authorization letter from the Government of His Majesty the Sultan and Yang Di-Pertuan of Brune Darussalam for Government Housing or Tenancy Agreement (if applicable)	Choose File No file chosen

IF "Foreign Citizens" is selected, they MUST provide the following:

I. DOCUMENTS

1. Applicant for Brunei Citizen or Permanent Resident	Foreign Citizens 🔻
2. Application for Foreigners	
2.1 - A copy of the contract of service or offer letter from the Government of His Majesty the and Yang Di-Pertuan of Brunei Darussalam.	Sultan Choose File No file chosen
2.2 - A copy of the contract of service between the applicant and the employer endorsed by Commissioner of Labour.	Choose File No file chosen
2.3 - Approved Work Pass Recommendation (BUR500/555) by the Department of Labour. $$ $$ $$	Choose File No file chosen
2.4 - Passport font page copy and confirmation/ work permit endorsement with dependents from dept. of immigration & national registration (if applicable)	passes Choose File No file chosen
3. For Applicant: Documents required for the license application to employ foreign domestic Er	nployee's
3.1 - Valid copies of the applicant's and his/her spouse's identity cards. *	Choose File No file chosen
3.2 - Copies of the applicant's and his/her spouse's latest salary slips *	Choose File No file chosen
3.3 - Copies of pension verification or pension confirmation letter for the applicant and his/l (if retired).	her spouse Choose File No file chosen
3.4 - Other income details (if any) such as Tenancy Agreement for businesses/ residence.	Choose File No file chosen
3.5 - Copy of Registration of Companies or Form X of the Applicant and/or his/her spouse (w ownership of the business).	hom holds Choose File No file chosen
3.6 -A copy of ante natal patient's card for applicant's wife (if applicable)	Choose File No file chosen
3.7 -Copy of Doctor's verification letter for the Applicant for sick or other special needs fami members (if applicable)	V Choose File No file chosen
3.8 - Completed financial details form (BUR300). *	Choose File No file chosen
3.9 -Authorization letter from the Government of His Majesty the Sultan and Yang Di-Pertua Darussalam for Government Housing or Tenancy Agreement (if applicable)	n of Brunel Choose File No file chosen
BACK NEXT	Reminder - Cannot Duplicate Attachment Name

HOW TO ATTACH FILES:

Example: To Attach a "Valid Copies of the applicant's and his/her spouse's identity cards"

Click "Choose File"

3. For Applicant: Documents required for the license application to employ foreign domestic Employee's	
3.1 - Valid copies of the applicant's and his/her spouse's identity cards. *	Choose File No file chosen
3.2 - Copies of the applicant's and his/her spouse's latest salary slips *	Choose File No file chosen

Locate the scanned copy of your "Valid Copies of applicant's and his/her spouse's identity cards", SELECT it once and click "OPEN".

LCS – USER GUIDE V1 (030915) SRIMAYA TECHNOLOGIES AND COMMUNICATIONS

0		Open				×
🛞 ∋ 🝷 ↑ 퉬 → Thi	s PC → Desktop → Folder Attachments			♥ C Search Fold	er Attachments	,c
Organise 👻 New folder	r				≣ ▼ 🔲	0
☆ Favourites	Name	Date modified	Туре	Size		
Desktop	L IC_SCAN_COPY	2/09/2015 6:14 PM	PDF File	1,105 KB		
Downloads						
📷 Recent places						
🜏 Homegroup						
🖳 This PC						
Documents						
🐌 Downloads						
🚺 Music						
Pictures						
Videos						
New Volume (D:)						
File na	me: IC_SCAN_COPY			✓ All Files		~
				Open	▼ Cano	el

Applicant may verify if they have attached the correct file by looking at the name of the file:

For Applicant: Documents required for the license application to employ foreign domestic Employee's				
3.1 - Valid copies of the applicant's and his/her spouse's identity cards. *	Choose File IC_SCAN_COPY.pdf			
3.2 - Copies of the applicant's and his/her spouse's latest salary slips *	Choose File No file chosen			

REMINDERS FOR ATTACHMENTS:

- Do not use the "SAME" FILE NAME for different attachments
- PLEASE avoid using "**Special Characters**" or "**Symbols**" for your file names (!@#\$%^&*), but you may use underscores "_".
- PLEASE PROVIDE the Mandatory ATTACHMENTS, and if AVAILABLE, provide the Optional ATTACHMENTS for a higher chance of success at applying.
- An example format shown below for your file names: "IC_SCAN_COPY_APPLICANT_1"
 "BUR555 APPLICANT SPOUSE"

J. AGREEMENT TAB

In this tab, Applicant **MUST CAREFULLLY READ** all the **TERMS AND CONDITIONS** set out by the Department of Labour for processing this application.

By Clicking **"SUBMIT**", Applicants **AGREE** to all of these **TERMS AND CONDITIONS** and the Application will be submitted for Processing.

4. FINAL REVIEW AND SUBMITTING THE COMPLETED APPLICATION FORM.

APPLICANTS can also do a final review or checking of all the provided details in the previous tab by clicking on the "**BACK**" button.

Whenever READY, the applicant may click "SUBMIT" and the application will be submitted:



After clicking submit, a screen as shown below would appear with a text box stating: "Please wait while your form is being submitted...", Depending on your internet connection speed and size of attachments, Please allow approximately 3 – 5 minutes for the submission to complete.

IF your submission is taking too long (Please allow a maximum of 10 minutes), you may call the **LCS IT HELPDESK** team for assistance.



IF your **submission** was **successful**, you will be shown a window in the screenshot below:



5. OTHERS

5.1 LOGGING OUT

Applicants can **Log Out** by clicking on your username on the top right corner of the screen and select "**Sign Out**".



5.2 CHANGING PASSWORD

Applicants can change their password by clicking on the "**Change Password**" icon from the main menu.



Applicant must enter their "current" password and "New" password and click "CHANGE PASSWORD".



5.3 REVIEWING INFORMATION SUBMITTED APPLICATIONS

An applicant is able to **review** all of the information including attachments that has been submitted in an application but **WILL NOT BE ALLOWED** to **EDIT** the **information submitted**.

HOWEVER, IF an applicant has a **VALID reason** to change the information submitted, the applicant is advised to contact the **LCS IT HELPDESK TEAM**.

(i) To view the applications that has been submitted, click on "View Application".



(ii) The applicant can view all of the applications that has been submitted previously:

			YOUR APPLICATIO			
~	Date	Module	Assigned By	Forml ink	Task Status	LevelNo
	9/3/2015	Domestic Helper License	 Nama Majikan 	Click Here	Completed	1
	9/3/2015	Domestic Helper License	🗉 Nama Majikan	Click Here	Completed	1

(iii) To view the form details, find the specific application and Click on "Click Here"

\checkmark	Date	Module	Assigned By	FormLink	Task Status	LevelNo
	9/3/2015	Domestic Helper License	🛛 Nama Majikan	Click Here	Completed	1
~	9/3/2015	Domestic Helper License	📄 Nama Majikar	Click Here	Completed	1

(iv) Applicant can now view the information that has been submitted with that particular application. Applicant may click "**NEXT**" and view the information In all the tabs.

English Malay	
APPLICANT'S INFO JOB DESCRIPTION FOREIGN APPLICANTS SPOUSE INFO CHILD DEPENDE	NT OTHER FAMILY RESIDENCE DETAILS FOREIGN EMPLOYEE DOCUMENT
A. APPLICANT'S INFORMATION	
Application Reference Number :	DHLNEW_10131
Applicant's Name	Nama Majikan
IC number without "-"dash"	01234567
IC Colour	Yellow
Gender	Male
Date of Birth	08/03/1990
Citizenship	Bruneian
Religion	Islam
Status	Single
Mailing Address	Jalan 2 Menteri Besar
House Address	Jalan 2 Menteri Besar
Select District	Brunei Muara
Telephone Number	2226111/ 2226111/ 2226111
NEXT	

(v) you are also able to **RE-DOWNLOAD** your submitted **ATTACHMENTS**. Just Right Click and Select "**Save Link As**":

	DEPENDENT OTHER FAMILY	RESIDENCE DETAILS FOREIGN EMPL	OYEE
Applicant for Brunei Citizen or Permanent Resident	Citizen Of Brunei Daru	ssalam / Permanent Resident	
For Applicant: Documents required for the license application to emplo 3.1 - Valid copies of the applicant's and his/her spouse's identity cards.	y foreign domestic Employ	vee's	<u>f 1.txt</u>
3.2 - Copies of the applicant's and his/her spouse's latest salary slips			g_n.oxt
 3.3 - Copies of pension verification or pension confirmation letter for th 3.4 - Other income details (if any) such as Tenancy Agreement for busin 	he applicant and his/her sp nesses/ residence.	oouse (if retired).	Not Attachmer Not
3.5 - Copy of Registration of Companies or Form X of the Applicant and	/or his/her spouse (whom	holds ownership of the business)	Attachmer Not Attachmer
3.6 -A copy of ante natal patient's card for applicant's wife (if applicable	e)		Not Attachmer
3.7 -Copy of Doctor's verification letter for the Applicant for sick or oth	er special needs family me	embers (if applicable)	Not Attachmer
3.9 -Authorization letter from the Government of His Majesty the Sulta Housing or Tenancy Agreement (if applicable)	in and Yang Di-Pertuan of	Brunei Darussalam for Governme	ent Not Attachmer
BACK			

© Sa	ve As	х
	V 🖒 Search Pictures	D
Organise 🔻 New folder	x • (2
Downloads ^ Recent places	No items match your search.	
n Homegroup		
1 This PC		
📔 Desktop		
Documents		
📕 Downloads		
🚺 Music		
E Pictures		
🛃 Videos		
📥 Local Disk (C:)		
👝 New Volume (D:)		
v		
File name: IC_SCANNED_ATTACHMENT		~
Save as type: All Files		¥
Hide Folders	Save Cancel	

5.4 NOMINATING/SELECTING/AUTHORIZING EMPLOYMENT AGENCIES TO APPLY ON BEHALF

(i) An applicant may **SELECT** an Employment Agencies to apply on behalf for Applications such as Job Order, Contract and DHL/Amah Licenses. In order to do so, **the Applicant MUST have their own LCS accounts** and while logged in, select "**DHL Agency Permission**" from the main menu.



(ii) Click on the small box next to the text "Fill This Section":

Add Permission			
A. SELECT A	GENCIES		
Fill This Section	0		
Select Agency	- Select -	*	ADD
Νο	Agency Name		
SUBMIT			

(iii) Find the name of the Employment Agency to be Selected:

	×.		
elect Agency	AZAQ EMPLOYMENT AGENCY	•	400
	- Select -	A	ADD
	AZAQ EMPLOYMENT AGENCY		
	IMA EMPLOYMENT AGENCY		
0	ADAMAS EMPLOYMENT AGENCY		
	MASHIDAYAH EMPLOYMENT AGENCY		
	VAL EMPLOYMENT AGENCY		
	AIK HUA EMPLOYMENT AGENCY		
CLUDA UT	NUR AMANDA EMPLOYMENT AGENCY		
SUBMIT	ALLIANCE U.R. EMPLOYMENT AGENCY		
	MIN-INSHANA MANPOWER SERVICES		
	FELIMIC EMPLOYMENT AGENCY		
	HANNANUR EMPLOYMENT AGENCY		
	SHAALIZ EMPLOYMENT AGENCY		
	RUZILLA EMPLOYMENT AGENCY		
	NUR BERJAYA EMPLOYMENT AGENCY		
	AMERLEE EMPLOYMENT AGENCY	am 2115	
	LRK EMPLOYMENT AGENCY	an. 2115	
	NUR MEWAH EMPLOYMENT AGENCY		
	MISHAH EMPLOYMENT AGENCY		
	IVYAN LINK EMPLOYMENT AGENCY	•	

(iv) Click on its name and click "ADD":

Add Permission A. SELECT A	GENCIES		
Fill This Section			
Select Agency	AZAQ EMPLOYMENT AGENCY	T	ADD
No	Agency Name		
SUBMIT			

Add Permission		
A. SELECT	AGENCIES	
Fill This Section	2	
Select Agency	AZAQ EMPLOYMENT AGENCY	ADD
No	Agency Name	
No	Agency Name AZAQ EMPLOYMENT AGENCY	
No	Agency Name AZAQ EMPLOYMENT AGENCY	•
No 1	Agency Name AZAQ EMPLOYMENT AGENCY	I
No 1 SUBMIT	Agency Name AZAQ EMPLOYMENT AGENCY	•

(v) Applicant may add **multiple Agencies** by Selecting from "**Select Agency**" and Clicking "ADD" again.

Add Permission		
A. SELEC	TAGENCIES	
Fill This Section	8	
Select Agency	AIK HUA EMPLOYMENT AGENCY	ADD
No	Agency Name	
1	AZAQ EMPLOYMENT AGENCY	
2	ADAMAS EMPLOYMENT AGENCY	
3	AIK HUA EMPLOYMENT AGENCY	•
SUBMIT		

(vi) When the applicant is satisfied with the list of agencies that he/she has selected, the applicant may click "**SUBMIT**" and the Agencies is then nominated to apply on behalf.

Add Permission		
A. SELI	ECT AGENCIES	
Fill This Section	n 🖉	
Select Agency	LRK EMPLOYMENT AGENCY	ADD
No	Agency Name	
1	AZAQ EMPLOYMENT AGENCY	8
2	ADAMAS EMPLOYMENT AGENCY	8
3	AIK HUA EMPLOYMENT AGENCY	
4	MIN-INSHANA MANPOWER SERVICES	8
5	LRK EMPLOYMENT AGENCY	8
SUBMIT		

5.5 DE-AUTHORIZING/REMOVING EMPLOYMENT AGENCIES TO APPLY ON BEHALF

In order to **remove** an employment agency from the applicant's APPROVED list of agencies, the **Applicant** must report to the **LCS IT HELPDESK** and request to be removed and **state** the **REASON for Removal**.

- PLEASE NOTE THAT ON-GOING APPLICATIONS MUST BE COMPLETED BEFORE THIS CAN HAPPEN.
- ON-GOING APPLICATIONS CANNOT BE TRANSFERRED TO ANOTHER AGENCY.

5.6 HOW TO PRINT DHL LICENSE

(i) Whilst logged in as the License Owner's Account, Select "**Print DHL License**" from the main menu.



(ii) An interface similar to the one shown below would appear:

Print Existing License

DHL PJB no.	- Select -	•	FIND	*
License Number Expiry Date				
Print License				

(iii) If the License Application has been approved by the Department of Labour, a "**PJB**" Number would appear from the list of "**Select**" button.

Print Existing License	\sim		
DHL PJB no.	- Select -	FIND	*
License Number Expiry Date	PJB/5196/2015/2028		
Print License			

(iv) Select the License "PJB" Number to be printed and click "Find".

Print Existing License	
DHL PJB no.	PJB/5196/2015/2028 FIND
License Number Expiry Date Print License (y) Click "Print License"	08/11/2018
Print Existing License	
DHL PJB no.	PJB/5196/2015/2028 ▼ FIND
License Number Expiry Date	08/11/2018

(vi) A "PDF" document will be generated in the browser and you may "**Save**" or "**Print**" the PDF Document.

6. E-MAIL UPDATES AND NOTIFICATIONS

During the Review Process of Applications, you may receive "**Updates**" or "**Notifications**" on the status of your applications.

LCS Team Site	Successful Application of New Amah Application - D	12:34 pm
LCS Team Site	Notification of Scheduled Inspection for New Amah Appli	12:29 pm
LCS Team Site (3)	Successful Submission of New Amah Application - Dear	12:28 pm
LCS Team Site	Unsuccessful Application of New Amah Application - Dea	10:32 am

6.1 SUCESSFUL SUBMISSIONS E-MAIL NOTIFICATIONS

You will a CONFIRMATION E-MAIL to indicate that your submission was successful.

	ccessful Submission of New Amah Application 🖶 🖻
1	LCS Team Site <info.buruh@burt (0="" 10:06="" ago)="" am="" me="" minutes="" td="" to="" ▼="" ▼<="" ☆=""></info.buruh@burt>
	Dear sir/ madam, Applicant Name : Nama Majikan Your Application for a Domestic Helper (Amah) License has been received. Your Application will be verified by a document vetting officer before it will be processed further.
	Thank you. Department of Labour
	For any general enquiries, please call 2383006, 2383904/5.
	Note: This is an auto-generated email. Kindly do not reply this email.
	<u>Working Hours:</u> Monday – Thursday & Saturday 08.00 – 11.30am & 1.45 – 3.45pm
	Tuan/Puan, Nama Pemohon : Nama Majikan Sukacita dimaklumkan bahawa permohonan biskita telah diterima. Permohonan biskita akan di sahkan oleh pegawai/kakitangan yang berkenaan sebelum di proses untuk lebih lanjut.
	Terima kasih.
	Jabatan Buruh
	Sebarang pertanyaan, sila hubungi ke talian 2383006, 2383904/5.
	Nota: Emel ini dijana secara automatik. Sila jangan dibalas emel ini.

6.2 OFFICER REVIEW E-MAIL SAMPLE

If your application's documentations and details has been successfully vetted by an officer, you will also receive an acknowledgement e-mail.

LCS Team Site <info.buruh@buru 12:28 PM (0 minutes ago) 🏠 to me 🖃 Dear sir/ madam. Applicant Name : Nama Majikan Your application has been received and the documents have been vetted by the respective officer. We will notify you for any updates of your application's status, via email. Thank you. Department of Labour For any general enquiries, please call 2383006, 2383904/5. Working Hours: Monday - Thursday & Saturday 08.00 - 11.30am & 1.45 - 3.45pm Note: This is an auto-generated email. Kindly do not reply this email. Tuan/Puan, Nama Pemohon : Nama Majikan Permohonan biskita telah diterima dan semua dokumen telahpun diteliti oleh pegawai/kakitangan yang berkenaan. Biskita akan dimaklumkan kedudukan permohonan ini melalui emel. Terima kasih. Jabatan Buruh Jika ada sebarang pertanyaan, sila hubungi ke talian 2383006, 2383904/5. Hari Bekerja: Isnin - Khamis & Sabtu 08.00 - 11.30 pagi & 1.45 - 3.45 petang Nota: Emel ini dijana secara automatik. Sila jangan dibalas emel ini.

6.3 INSPECTION NOTIFICATION E-MAIL SAMPLE

If your application requires an **inspection**, you will receive an e-mail notifying you of a possible scheduled inspection whereby an officer will contact you for the inspection.

Notification of Scheduled Inspection for New Amah
LCS Team Site <info.buruh@burul (1="" 12:29="" ago)="" minute="" pm="" td="" 💌<="" 📩="" 🔸=""></info.buruh@burul>
Dear Sir/Madam, Applicant Name : Nama Majikan This is to notify that an inspection will be made to your house and you will be contacted soon.
Thank you. Department of Labour
For any general enquiries, please call <u>+673 2383006</u> , 2383904/5.
Note: This is an auto-generated email. Kindly do not reply this email.
Tuan/Puan, Nama Pemohon : Nama Majikan Adalah dimaklumkan bahawa pihak Jabatan ini akan menjalankan pemeriksaan ke rumah biskita dan biskita akan dihubungi dalam masa yang terdekat.
Terima kasih. Jabatan Buruh
Sebarang pertanyaan, sila hubungi ke talian 2383006, 2383904/5.
Nota: Emel ini dijana secara automatik. Sila jangan dibalas emel ini.

6.4 UNSUCCESSFUL APPLICATIONS E-MAIL SAMPLE

If your application was **unsucessful**, you will receive an e-mail with the explanation of the outcome from the officers:

Un	successful Application of New Amah Application 🖶 🖻
+	LCS Team Site <info.buruh@burt (2="" 10:32="" ago)="" am="" me="" minutes="" th="" to="" ▼="" ▼<="" ☆=""></info.buruh@burt>
	Dear sir/ madam, Applicant Name : Nama Majikan Your application has been rejected. The produced rejection letter is generated to your account for your relevant actions and reference.
	The applicant's income and salary does not meet the minimum requirements threshold to be approved for an Amah License.
	Thank you. Department of Labour
	For any general enquiries, please call 2383006, 2383904/5.
	Note: This is an auto-generated email. Kindly do not reply this email.
	Tuan/Puan, Nama Pemohon : Nama Majikan Dukacita dimaklumkan bahawa permohonan biskita telah ditolak. Lesen yang dikeluarkan/surat dukacita telah dijana di dalam akaun biskita untuk tindakan yang berkenaan dan rujukan.
	Terima kasih.
	Jabatan Buruh
	Sebarang pertanyaan, sila hubungi ke talian 2383006, 2383904/5.
	Nota: Emel ini dijana secara automatik. Sila jangan dibalas emel ini.

6.5 SUCCESSFUL APPLICATIONS E-MAIL SAMPLE

If your application was successful, you will also receive an e-mail notifying you of the outcome and with instructions on how to print the license should you require one.



Thank you. Department of Labour

For any general enquiries, please call 2383006, 2383904/5.

Note: This is an auto-generated email. Kindly do not reply this email.

Tuan/Puan,

Nama Pemohon : Nama Majikan

Sukacita dimaklumkan bahawa permohonan biskita telah diluluskan. Lesen yang dikeluarkan/surat dukacita telah dijana di dalam akaun biskita untuk tindakan yang berkenaan dan rujukan.

Untuk melihat dan mencetak lesen biskita, sila log masuk ke LCS dan pilih "Print License".

Terima kasih.

Jabatan Buruh

Sebarang pertanyaan, sila hubungi ke talian 2383006, 2383904/5.

Nota: Emel ini dijana secara automatik. Sila jangan dibalas emel ini.